

Mobile App

What is the mobile banking app?

cuMobile is a fully functioning mobile app for Credit Unions.

Members can join your Credit Union, manage their finances and even apply for a loan. Since the launch of the mobile app, we have continuously added new features.

We've leveraged push notifications for important alerts. With the mobile app explore ways to use push notifications to keep members informed about their account activity, promotions, and other relevant updates.

In branch integration, allowing members to use their cuMobile login on in-branch kiosks streamlines the in-branch experience. Biometric e-signatures add an extra layer of security and convenience allowing members to sign documents anytime, anywhere.

Open Banking capabilities are valuable for members who want to link their Credit Union accounts with other bank accounts. cuMobile supports loan applications, ensuring that the process is as smooth and straightforward as possible. Members can easily apply for loans, track their application status, and receive timely updates.



Customer Success

“Having the technology to offer members is one thing but if your members don’t know about it then you won’t see the results you want from it.

From day one of this launch we had a marketing strategy in place that was in line with our wider digital strategy and involved the entire Credit Union. I would advise any Credit Union who has the app to make sure they have a marketing strategy in place to promote it to their members”.

cuMobile customer



Customer Success

Loan Calculator - Loan repayment calculator so members can determine affordability and payment dates.

Biometric Login - Log in via fingerprint or facial recognition eliminating the need for one-time passcodes.

Branded App - cuMobile branded your way on iOS and Android app stores.

E - Signatures - Members can electronically sign documents such as ECCU forms and Credit Agreements.

Add and Amend PAYEEs - Members can add and amend PAYEEs, Direct Debits and Standing Orders within cuMobile.

Manage Profile - Members can update their details, and change their password and PIN without having to contact their Credit Union.

Customer Success

“Members have been blown away by the app functionality and usability. They can use the app to check their balances, apply and draw down a loan and the Face ID for logging in has been hugely beneficial. We are delighted to have 5 reviews in both the App store and Google Play Store!”*

cuMobile customer



Understand more about our Digital Suite products.

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