

ID Verification (ID&V)

What is ID&V?

ID&V is built into cuMobile and provides a modern and seamless method for new members to join your Credit Union. They upload a copy of their ID, as well as carry out liveness tests via their device. Our ID&V solution automatically verifies their ID. Existing members can also use this tool to upload their updated ID should it expire.

What value does it add?

Enhanced Onboarding - Streamlining the recognition of identity documents and the ability to extract text and data can reduce the member on-boarding process to seconds.

Fraud Prevention - Automated document recognition, digital tampering detection, advanced face-matching technologies and real-time online support.

Cost Saving - Automated data extraction and facial recognition speeds up the currently manual process, reducing the staff time needed for traditional onboarding.

Paperless

Data Quality -The layered verification process, involving ID documents, data and biometrics, suggests a comprehensive approach to ensuring accuracy.

ID Renew - Your existing members will receive an alert through cuMobile when their current ID is about to expire and can in turn upload a new form of ID, ensuring your Credit Union is staying compliant.



Understand more about our
Digital Suite products.

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