

# Digital Signature Pads

## What are Digital Signature pads?

How many pages do you print, sign, and scan a day?

Our digital signing at the counter software means your members can sign documentation at the counter using a touch-screen pad and pen.

This not only speeds up counter transactions, but automatically stores the digitally signed document in your core system, removing the need to print, sign and scan the paper copies. All of this is, on average, 4 times faster than the manual process.



## How does it work?

Any documentation available within Scion can be produced through the pads for members to sign, ranging from loan applications to credit agreements and withdrawal docketts.

## What value does it add?

- Documents are generated through Scion and “printed” to the pads - once signed they are then automatically stored in your database against the account, easily accessible but securely stored, protecting you and your members while increasing efficiency.
- Any documentation produced in Scion to be signed at the counter is now in PDF format, meaning a more modern and attractive member-facing document and less storage space used per document in your database.
- Pads can sit within your existing counter set-up and be used in landscape and portrait mode. It’s also possible to have screensavers on the pad when it’s not being used to advertise other services.
- As well as saving on storage space, digital signing means processing transactions at the counter takes less time, allowing you to connect with your members and promote additional services.



## Customer Success

*“Having a digitally signed document means we now do not have to locate, print, scan and file the physical paper document. This has drastically improved our efficiency, allowing our staff to focus on developing member relationships or other important tasks within the Credit Union.*

*Digital Signature Pads are a key tool to help us promote a greener Credit Union. We’re continuously looking at ways to reduce our carbon footprint and reducing paper is a key priority. Our green ethos coupled with a seamless member journey at the counter, mean our members leave our branch feeling very happy with their experience*

**Wellington IT Customer, Digital Signature Pads**