

ID & V and ID Renew

What is ID & V and Id Renew?

Using ID&V technology we have developed a solution which notifies your member when they log in to either cuOnline+ or via their mobile app that their "Verification" ID is soon to or already has expired.

The member is presented with a simple pop up which they are prompted to click on, they are then taken on a simple, easy to follow journey whereby they can easily and efficiently update their expired identification using the ID&V technology.

What value does it add?

Enhanced Onboarding - Streamlining the recognition of identity documents and the ability to extract text and data can reduce the member on-boarding process to seconds.

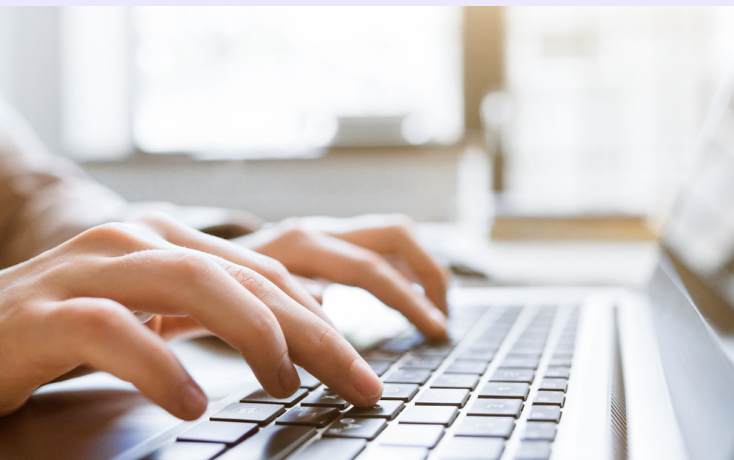
Fraud Prevention - Automated document recognition, digital tampering detection, advanced face-matching technologies and real-time online support can assist in reducing fraud.

Liveliness Test - ID verified instantaneously via liveness test, allowing your prospective members to confidently carry on with their online application.

Cost Saving - Automated data extraction and facial recognition speeds up the currently manual process, reducing the staff time needed for traditional onboarding and saving you money.

Paperless - No document needs to be manually scanned, as it comes in digitally, is stored digitally, and we view it digitally.

Data Quality - Members are inputting their data themselves which means less errors e.g., a member is less likely to input their own phone number incorrectly. The layered verification process, involving ID documents, data and biometrics, suggests a comprehensive approach to ensuring the accuracy and validity of the information provided by the members.



Customer Success

“When staff are looking at an image of a document, it can be difficult to tell if it is real or indeed an acceptable form of ID. To have an independent software company like ID Scan reviewing that document and confirming its legitimacy gives a good deal of comfort to the team involved in that process and to our compliance function”

John Fee, IT Manager, Dundalk Credit Union