

More choice,
flexibility and
convenience for
your members

with a self-service kiosk

wellington IT



Providing new member services

Our kiosks have a range of services designed to make it easier than ever for your members to interact with your Credit Union:



1. An easy to use and customisable member interface



2. Express & full lodgements of cheques and cash



3. Cash withdrawals from specific accounts and balances



4. Statement requests



5. Secure sign in with a phone via Touch ID



6. Visual savings card to replace savings stamps

Our customers' kiosks are currently processing up to 1000 transactions per week. At an average of 3 minutes per transaction, that's 50 hours of operation time saved per week!

A flexible member experience

Kiosks offer a friendly and easy to use interface that can be customised with your Credit Union logo and branding.

Additional services like cheque lodgements and statement requests mean members can manage more of their financial transactions, without having to wait for a teller.

Members can also split cash or cheque deposits across multiple accounts or balances, so they no longer have to perform separate transactions when trying to update multiple accounts.



Efficient operations for you

Counter staff no longer need to manually handle routine transactions, meaning a decrease in staff time, a reduction in queues in-branch, and an increase in the amount of transactions overall.

This reduction in manual processing means staff are free to speak to members who need additional information on products and services, helping you to focus on your growth strategies.



A compliant Credit Union

Our visual savings card offers an alternative to saving stamp schemes and provides members with a new service that meets AML requirements, protecting you against fraudulent activity.

The kiosk also incorporates a system for detecting forged notes, fully in line with the Banknote Recycling Framework (BRF).

Once the kiosk has identified a forged or unfit note, it is quarantined by the system, which asks the member to contact a member of staff. Staff can then manually examine the notes in question and take action from there.



No need for members to remember passwords

Members have the choice to log in to the kiosk through the existing app using Touch ID, then scan a QR code to access their accounts.

Get in touch to enquire
about kiosks

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